

CHARGECREST CLEANING



Chargecrest Cleaning is part of the Chargecrest FM Group, a large privately owned support services company that provides local, regional and national coverage. Chargecrest Cleaning has established a reputation for cleaning excellence, value and personal care. We focus our resources on each client's objectives. Client satisfaction and business retention is the best measure of our success.

Cleaning Services

At Chargecrest Cleaning we recognize that within today's commercial environments cleaning forms an essential and integral part of daily office life. We pride ourselves on our quality of service, management experience and on our attention to detail – something which is essential when it comes to cleaning.

Our Customers



Whether you are a major Blue Chip organization or a Small to Medium Sized Enterprise (SME), we have the dedication and experience to offer a tailored service to meet with all your requirements. Our comprehensive service, experience and commitment is to operate in the best interests of the customer and to continually improve our standards of quality in every aspect of activity.

What Can you Expect?

Simple – “you let us focus on handling the cleaning maintenance of your premises” – so that you can get on with your everyday business.

Can Our Daily Cleaning Services be of Benefit to You?

We maintain and clean all types of offices and commercial facilities – the company has extensive experience in dealing with a broad-client base and a range of commercial environments including manufacturing, food processing and both public and private sectors. We take pride in ensuring our clients' premises look and operate at their best, as we realize the way in which a company's premises look can effect your customer perceptions – Remember Good Cleaning Reflects on You.

Our tailored services are specifically designed to meet with your requirements. We do not just provide a standardized service package, we offer a tailor made, accountable, transparent and open-book solution to cleaning service management based on quality and our attention to detail.



Chargecrest provide focus and commitment to all our clients with attention to detail being of paramount importance. We understand the need for evolving within a constantly changing and demanding market. Chargecrest Cleaning offer a unique approach to site management by operating a 24hr help desk through our control room which is situated at our Head Office.

Philosophy

To work in partnership with our customers to ensure that we deliver a flexible, pro-active and high quality cleaning and support services to all our clients.

Recruitment

Chargecrest is recognised by its large and varied client sector as a trusted provider in the recruitment field. Testimonials provided by Clients are proof of its dedication to high levels of customer service.

Through client demand our presence across England and Wales continues to develop along with business growth across the UK

Customer service is important to our Client, our candidates and Chargecrest employees; we pride ourselves on our communication and delivery, recognising the individual, their abilities and achievements.

We cover a wide range of skill sectors including:

Manufacturing	Commercial
Production	Secretarial
Engineering	Clerical
Technical	Sales & Marketing
Laboratory	Call Centres
Logistics	Catering
Accountancy	Driving
Finance	

Our Vision and Values are simple

- Retention of the best candidates and clients through our quality of customer service.
- Clear communication throughout providing positive and accurate feed back.
- Offer a value for money and cost effective solution, whilst maintaining a quality service.
- Always go that extra mile for our Clients and candidates alike
- To continually aim to improve and enhance the services we offer

Recruitment Services

Temporary employment:

Numerous temporary assignments are fulfilled across all of our Clients daily. Recommendations by Clients and candidates continue to grow our multiple Client base and build upon our every increasing number of quality candidates.

We offer an honest and reliable service to everyone regardless of skill, ability, age, or location.

All candidates and clients are assessed for their suitability and individual requirements are matched as closely as possible to ensure suitability and longevity. We understand that our candidates may seek temporary positions whilst undertaking the search for a permanent position. Chargecrest recognises this requirement and will work with the candidate and client to complete both service and delivery.

Temporary staff follow a detailed registration process, undertaking necessary testing procedures (as appropriate) covering detail such as Numeracy, literacy, dexterity, hand and eye co-ordination, psychometric, medical or any customised assessment which compliments our clients own recruitment process. All candidates are checked against their eligibility to work in this country.

Permanent Employment

Chargecrest provides a confidential and discreet service to both client and candidate. Our process ensures that we take maximum detail from all parties allowing us the ability to match not only skills, knowledge, qualification and suitability, but personality too. Personality is a proven factor in the successful long term relationships of our placements. Candidates will attend a confidential registration interview where all of their background history and detail is discussed, checked and verified. Eligibility to work in this country will be confirmed and references undertaken where required.

Chargecrest staff recognises that candidates seeking a permanent position may wish to remain in ongoing employment making themselves available for temporary positions. We work alongside our temporary staffing departments who would remain available to provide you with temporary positions around interviews or even temporary with a view to accepting a position on a permanent basis.

Chargecrest remain keen to demonstrate to you our flexibility of service across the board.

Specialist Cleaning

In support of our customers' business needs Chargecrest Ltd has developed a specialist Cleaning Division, enabling the provision of bundled services to clients throughout the UK. Chargecrest's approach encompasses the management of both day to day housekeeping staff as well as periodic and technical cleaning services. The Chargecrest service features:

Factory and Warehouse Cleaning

Factory Cleaning is in some parts a specialized type of clean, more often than not a factory clean can be mistaken for general cleaning, it is in fact a much more advanced clean using more complex chemicals and machinery than would be used in a general office clean.

Our staff are trained by our specialized cleaning experts to ensure that your factory area is cleaned efficiently and expertly on a regular basis.

A cleaning specification and schedule will be provided for your individual requirements covering daily, weekly, monthly and periodic duties.

Warehouse, stores and stock areas will be cleaned, large areas mechanically with dust control battery sweepers. Factory production areas sept clean and floors scrubbed. Whatever the environment, Chargecrest Cleaning can clean it.

Examples of types of Factory Cleaning Works undertaken include:-

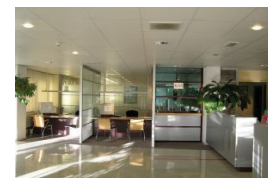


- Removal of oil spillage, high level dusting, floor scrubbing and polishing, steam cleaning
- Food hygiene – line shut-downs, food safe chemical cleaning
- Specialist cleaning to fascias, fabrications and specialist floor surface finishes

Contract Cleaning

Chargecrest believes in a complete commitment to achieving customer satisfaction every time. This can only be realized by maintaining the highest standards and through the commitment of a well-trained and highly motivated work force.

- Daily office cleaning
- Industrial Cleaning
- Factory Cleaning
- Retail Cleaning
- Window Cleaning



Our Specialist Cleaning Division forms part of Chargecrest Cleaning and handles more skilled cleaning works; these are generally tasks too big, time consuming or hazardous to form part of our clients routine daily cleaning or maintenance regimes.

Our specialist cleaning teams possess in-depth knowledge and practical experience in undertaking major industrial cleaning projects including builders and factory cleans. We outline below some of the more specialist types of industrial cleaning projects regularly carried out by our company.



- Deep Kitchen Cleaning
- Builders Cleans
- Graffiti Removal
- Pressure Washer & Steam Cleaning
- High Level Cleaning
- Carpet Cleaning
- Floor Preparation
- Periodic Factory Cleaning
- Washroom Cleaning

CHARGECREST UK CENTRE LOCATIONS

We Operate 3 UK Centres, these centres are located at:

Southern & 24HR Control

82/84 High Street
Hadleigh
Benfleet
Essex
SS7 2PB

Tel: 01702 552044

Midlands & Northern Area

Belvedere
Church Lane
Clarbrough
Retford
Nottinghamshire
DN22 9NQ

Tel: 07760 214 572

South West Area Office

Innovation Centre
Festival Drive Victoria Business Park
Ebbw Vale
Gwent NP23 8XA

Tel: 01495 356735

Fax: 01495 356736