

SALES BROCHURE



# CHARGECREST SECURITY

**CHARGECREST LTD.**  
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## ABOUT US

**Mission Statement:** We believe a fully integrated work force—properly trained, site dedicated and constantly motivated by our management team operating in close partnership with clients—is key to a successful contract security operation

**“Big enough to be confident, small enough to take care”**

**Chargecrest Security** has been established since 1978 and provides a range of security services to a diverse client base. From our head office in Essex we deploy and manage a workforce of highly trained, motivated and dedicated officers throughout the U.K

The 2006 Plimsoll Publishing survey ranks Chargecrest Security as the **“23rd most profitable”** company in the industry and **“an exceptional performer in 4 different categories”**

As one of the first members of the **S.I.A. Approved Contractor Scheme** we continue to demonstrate our key objectives of:

\*Maintaining professionalism & integrity\*

\*Encouraging confidence & goodwill\*

\*Providing state of the art solutions\*

## OUR OFFER

We offer the following services:-

### UNIFORMED SECURITY OFFICERS

Equipped to provide an invaluable service in the widest range of locations, with a brief of minimising risk and acting as a visible deterrent.

### RETAIL SECURITY OFFICERS

Combining the basic skills of our uniform officers with a specific insight and knowledge of the retail sector, they are deployed with the brief of influencing the reduction of stock loss.

### MOBILE PATROLS

Offering an efficient, cost-effective means of security by providing inspections of your property, backed up with appropriate technology.

### CONCIERGE SERVICES

Fully expanding the ‘customer service’ philosophy combined with the requisite skills and experience to manage your front desk and in-house systems.

### STORE DETECTIVES

Operating with covert skill to detect thieves. Once detained, thieves are dealt with in accordance with the client’s policy, through to Police arrest and Civil Recovery.

### KEY HOLDING SERVICES

Ensuring the safe custody of our client’s keys, whether by maintaining actual sets or by electronic means and providing the vital link with emergency services.

### C.C.T.V. MONITORING

Monitoring client’s premises via our 24hr Control Centre, using state of the art equipment.

### TECHNICAL SUPPORT

Available to advise on specific technological solutions, over and above manned support.

## CONSULTANCY SERVICES

Able to offer contractual & service level agreement advice as well as risk assessments and audits.

## OUR TARGET AUDIENCE

**Chargecrest Security** provides professional security services in the following sectors:

- Warehousing & Distribution
- Property & Construction
- Railway Industry
- Retail & Wholesale
- Local Authorities
- Shopping Centres
- NHS Trusts

Our dedicated Sales Team is ready to respond to your enquiry and provide support.

## RECRUITMENT & VETTING

A career with **Chargecrest Security** means we:

- Recruit & Interview Locally
- Vet & Train to S.I.A. Standards
- Pay for your Holidays
- Provide Appropriate Uniform
- Offer a Stakeholder Pension Scheme
- Support Maternity & Paternity Leave
- Recognise & Develop Genuine Talent

## TRAINING

**Chargecrest Security** has invested in our own training facility and provides the following certificated courses:

- Static & Patrol Course (4 days)
- Door Supervisors Course (4 days)
- Retail Officers Course (1 day)

(All of the above incorporate Communication & Conflict Management)

- First Aid Course (5 days, including De-Fibrillation)
- Control Room Course (1 day)
- Supervisor Course (1 day)

We employ our own highly qualified Training Manager who delivers classroom courses at our head office and is licensed to offer training throughout the U.K. as an approved 'roving trainer'

**Chargecrest Security** is accredited by and affiliated to the following bodies:

S.I.A. Training Provider Scheme  
Skills for Security  
National Open College network  
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## GENERAL & LEGAL

**Chargecrest Security** is proud to be accredited by and affiliated with the following organisations:

The S.I.A. Approved Contractors Scheme  
ISOQAR ISO 9001:2000  
ISOQAR BS7499 & BS7858  
The National Britannia Safe Contractor Scheme  
The Link-up Qualification Scheme  
The Essex Chambers of Commerce  
The Norwich Union Stakeholder Pension Scheme

In addition, **Chargecrest Security** maintains the following insurance liabilities:

Employers Liability-£10million  
Public Liability-£5million  
Products Liability-£5million

## MORE ABOUT US

To find out more about Chargecrest Security, please visit our website:

**[www.chargecrestsecurity.co.uk](http://www.chargecrestsecurity.co.uk)**